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....., day

Name of the consumer(s):

Consumer(s) address

Goods complaint

I hereby inform you that I purchased on..... product:

..... is defective.

The disadvantage is:

.....
.....

The defect was found on..... .

In view of the above, pursuant to the Act of 23 April 1964, the Civil Code, I request:

- exchange of goods for a new one pursuant to Art. 561 § 1 of the Civil Code *)
- free repair of the goods pursuant to Art. 561 § 1 of the Civil Code *)
- lowering the price of the goods by the amount..... (in words:). Please return the amount to my bank account*)
- I withdraw from the contract and ask for a refund of the price of the goods to my account.....*)

I declare that I purchased the product under a contract directly related to my business activity, and the content of this contract shows that it does not have a professional nature for me, resulting in particular from the subject of my business activity. YES | NO

Kind regards

.....

. * delete as appropriate